

## Member Feature Spotlight Chat With Us

Allegiance provides our members with easy access to quick links, the answers to frequently asked questions, and more through our **Virtual Assistant and Member Chat portal**.

Just log in to the Allegiance Member Portal and click on the **Chat With Us** button in the lower left corner.



**Chat With Us**

### Virtual Assistant

Our Virtual Assistant will greet you with helpful topics to get started. If you need further assistance, click on the options to talk with a representative.



#### Virtual Assistant



Ava | 2:33 PM

Welcome to Allegiance Benefit Plan Management Virtual Assistant. To begin, please click on the button below that best fits what you are looking for.

Letter I received

Access to a form

Benefits questions

Add, Change or Remove Information

Provider questions

Powered by eGain

Please type your message here



**We're Here to Help!**